**Before**

**Corporate Consumer Grievances Redressal Forum,**

**Punjab State Power Corporation Limited, Ludhiana**

**CF-130/2023**

**M/S HFCL Infotal V/s Op’ Model Town Patiala**

**PROCEEDINGS Cum ORDER (Dated: 10.10.2023)**

**Account No. 3000059523**

**Petitioner/Consumer Side** : Sh. G.S. Mittal

**Respondent / PSPCL Side** : Er. Tapanjot Singh AEE, DS Divn. Model Town PSPCL Patiala

Petitioner in his petition pleaded that from 04.2023 onwards he received abnormal bills with high consumption and requested that bills generated on 25.04.2023 for the period from 26.01.2023 to date of replacement of meter be refunded to him.

Respondent submitted reply in five sets which is taken on record. One copy thereof was handed over to the petitioner/PR.

Respondent in his reply submitted that:-

1. connection of the petitioner was checked by enforcement vide ECR no. 31/5008 dated 20.09.2023,
2. it was reported in the ECR that meter ratio was 200/5 and LT/CT ratio was 100/5 and as such multiplying factor should have been 0.5 instead of 1,
3. therefore from 27.01.2023 to 25.09.2023 consumer was billed for double units,
4. accordingly refund against 146792 units billed in excess amounting to Rs. 1121491/- pertaining to the period from 27.01.2023 to 25.09.2023 has been credited to petitioner’s account.

Petitioner agreed with the submission of respondent and stated that he has nothing more to say.

Since both the parties have reached agreement therefore there is no need of Forum’s interference. The case is decided accordingly.

**(CA. Baneet Kumar Singla) (Er. Himat Singh Dhillon)**

**Member (Finance) Independent Member**

**(Er. Navdeep Singh Chahal) (Er. Kuldeep Singh)**

**Permanent Invitee Chairperson**

**O/o CE. Commercial, PSPCL**