

**PUNJAB STATE ELECTRICITY REGULATORY COMMISSION**  
**SITE NO. 03, BLOCK-B, SECTOR -18-A, MADHYA MARG, CHANDIGARH**

**‘Consumer Advocacy Cell’ for Electricity Consumers’ of Punjab:-**

A Cell for facilitating Electricity Consumers’ is functional in the Commission’s office.  
The main functions of the Cell are to:-

1. Facilitate the Redressal of Consumers’ grievance by giving them information on the avenues for the same.
2. Generate awareness amongst consumers’ about their rights and duties.
3. Information dissemination to consumers.
4. Bring out a newsletter for the benefit of the consumers.

Electricity consumers having any complaint / grievance may contact Sh. Parminder Singh Walia, Dy.Director/M&F, Nodal Officer on his office Phone No. 0172-2720088 and Email ID: [dydirectormfsercchd@gmail.com](mailto:dydirectormfsercchd@gmail.com)

-Sd/-

**Secretary**