



PUNJAB STATE POWER CORPORATION LIMITED

**O/o CHIEF ENGINEER/ARR&TR, Regd.office: PSEB Head Office,The Mall Patiala-147001,
Tel.No.0175-2302531,Fax No.0175-2302416,email ce-arr-tr@pspcl.in
Corporate Identity Number: U40109PB2010SGC033813 Website:www.pspcl.in**

To

Registrar,

Punjab State Electricity Regulatory Commission,
Chandigarh.

Memo. No. 5269 TR-5/1151 Dated 31/1/2023

Subject: Petition under Regulation 47 of Supply Code-2014 and Regulation 69, 70, 71 & 72 of Chapter-XIII of the Conduct of Business Regulations 2005 for introduction of One time Settlement Scheme (OTS) for all category of defaulting consumers (except AP).

Please find enclosed 7 No. sets of the subject cited petition (along with requisite affidavit) to be filed by PSPCL before the Hon'ble PSERC. Fee amounting to Rs. 20,000/- for filing the petition has been deposited through RTGS to PSERC bank account vide UTR no. SBIN223031075339 dated 31.01.2023.

Submitted for kind consideration of Hon'ble Commission, please.
DA/ As above


**Engineer-in-Chief /ARR&TR,
PSPCL, Patiala.**

BEFORE THE HON'BLE PUNJAB STATE ELECTRICITY REGULATORY

COMMISSION, CHANDIGARH

IN THE MATTER OF

PETITION NO. OF 2023

Petition under Regulation 47 of Supply Code-2014 and Regulation 69,70,71 & 72 of Chapter XIII of the Conduct of Business Regulations 2005 for introduction of One Time Settlement Scheme for all categories of defaulting consumers (except AP).

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**BEFORE THE HON'BLE PUNJAB STATE ELECTRICITY
REGULATORY COMMISSION, CHANDIGARH**

IN THE MATTER OF

PETITION NO. OF 2023

Petition under Regulation 47 of Supply Code-2014 and Regulation 69,70,71 & 72 of Chapter XIII of the Conduct of Business Regulations 2005 for introduction of One Time Settlement Scheme for all categories of defaulting consumers (except AP).

AND

IN THE MATTER OF

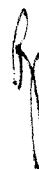
PUNJAB STATE POWER CORPORATION LIMITED,

THE MALL, PATIALA, PUNJAB.

MOST RESPECTFULLY SHOWETH:-

1. That this petition is being filed by the petitioner Punjab State Power Corporation Ltd. (PSPCL) for introduction of One Time Settlement (OTS) Scheme for all categories of defaulting consumers (except AP) under Regulation 47 of Supply Code-2014 and Regulation 69,70,71 & 72 of Chapter XIII of the Conduct of Business Regulations 2005.
2. Background

Hon'ble PSERC had approved One Time Settlement scheme for all categories of defaulting consumers (except AP) against Petition no. 09 of 2021 to



provide an opportunity to settle outstanding dues of running connections/revive the disconnected connections. The eligibility criteria and terms of conditions regarding the scheme were issued by PSPCL vide CC NO. 13/2021 dated 15.04.2021 (**Annexure-A**). This scheme was applicable for a period of three months from the date of issuance of circular by the PSPCL. Under this scheme, total 1539 applications with outstanding amount of 148 crores approximately were registered in FY 2021-22. The settled amount against these registered applications is approximately Rs. 29 crores (**Annexure-B**).

3. Present Proposal

A Proposal to launch OTS scheme for all categories of defaulting consumers (except AP) was discussed by Board Of Directors of PSPCL in its 98th meeting held on 20.11.2022 and it was decided to get the consent of Govt. of Punjab for introduction of this scheme subject to approval by PSERC. The Govt. of Punjab have approved the proposal vide OSD/Power Reforms Memo no. POWER/PR 011/1/2023-OSD POWER/56 dt. 23.1.2023 (**Annexure-C**).

4. Total defaulting amount as on 30.9.22 is 4775 Crores out of which 2534 Crore pertains to various Punjab Govt. Departments alone. This amount also includes Rs 425 Crore and Rs 20 Crore stuck up in court cases and Dispute Settlement Committees respectively rendering the recoverable defaulting amount as Rs 1796 Crore. Receipt of defaulting amount from consumers under the presently proposed OTS Scheme will facilitate to improve the present financial crunch being faced by PSPCL to some extent in addition to reduction in cases under litigation with PSPCL.

5. In order to ensure that more and more consumers register their applications under OTS scheme, it is proposed to launch OTS Scheme for a period of three months



from the date of issue of commercial circular. In this respect Hon'ble Commission may consider the following proposal:-

- i) Applicability:- This scheme shall be applicable to those consumers whose defaulting amount existed as on 30.09.2022. These consumer connections can be either running or disconnected. Scheme is proposed to be applicable for 3 months from date of issue of Commercial Circular.
- ii) Rate of interest:- The defaulting amount (except on account of Additional Security Consumption) shall be payable with simple rate of interest @ 9% per annum from the date it became due. There shall be no penalty for delay in depositing the Additional Security (Consumption). There shall be no LPS/LPI on such defaulting amount.
- iii) Additional Security (Consumption):- In case Additional Security (Consumption) is deposited lumpsum, there shall be no penalty for delay in depositing the same. However in case same is to be deposited in installments, then it will attract same interest as that of principle defaulting amount which is 9% per annum simple rate of interest.
- iv) Fixed charges for disconnected connections :-
 - a) If PDCO has been effected for less than 6 months before the date of applicability of OTS scheme i.e. 30.09.2022, then no Fixed Charges for such period is to be leviable. In addition to this, the consumer shall pay Security(Consumption) as applicable in accordance with Schedule of General Charges alongwith reconnection fee.



- b) If PDCO has been effected for more than 6 months before the date of applicability of this scheme, then Fixed Charges shall be leviable for maximum period of 6 months. In addition to this, the consumer shall pay Security (Consumption) as applicable in accordance with Schedule of General Charges alongwith reconnection fee.
- v) Service connection charges (SCC) for disconnected connections :-
- a) Those cases whose PDCO has been effected for less than 6 months before the date of applicability of OTS scheme, no SCC are payable.
- b) Those cases where PDCO has been effected for more than 6 months before the date of applicability of OTS scheme, feasibility shall be considered by PSPCL. Regarding SCC following provisions shall be followed:-
- i) SCC would not be recovered in case the reconnection can be done from the existing line/system.
- ii) In case service line has been dismantled or otherwise stands utilized for other consumers, the actual expenditure incurred by PSPCL for reconnection shall be recovered from the consumer.
- Note:- Reconnection charges are to be paid in all cases where connection stands disconnected.
- vi) Installments :- In case of request for installments of the settled amount under the policy, the same will be allowed along with simple rate of interest @ 9% per annum.



- vii) Processing fee:- Processing fee under OTS scheme shall be Rs. 5000/- for Industrial and Rs. 2000/- for Non-Industrial consumers, which shall be adjustable towards the final settled amount under OTS.
- viii) However, 100% Principal amount is to be recovered.
- ix) In case the consumer fails to pay the due principal amount in lumpsum or specified installments, the full LPS/LPI amount as per PSERC regulations shall be revived and consumer will be considered out of scheme.
6. The detailed terms & conditions of the scheme along with eligibility criteria in line with above proposed conditions are placed as **Annexure –D**.

7. Prayer

Hon'ble commission is requested to consider and approve One Time Settlement (OTS) Scheme for all categories of defaulting consumers (except AP) with eligibility criteria and other detailed terms & conditions as per **Annexure-D**.

DA/Annexure A, B, C & D


**Engineer-in-Chief /ARR&TR,
PSPCL, Patiala.**



PUNJAB STATE POWER CORPORATION LIMITED

(O/O CE/Commercial, Patiala, Ph.No.0175-2214495)
 Regd. Office- PSEB Head Office, The Mall, Patiala-147001
 Corporate Identity Number:U40109PB20108GC033813
 Tele Fax.:0175-2210320 email: ce-commercial@pspcl.inseregulation@gmail.com

ANNEXURE-A

Commercial Circular No. 13/2021

To

All Engineer-in-Chief/Chief Engineer(DS),
 Under Punjab State Power Corporation Limited.

Memo No. 257-261 /DD/SR-56/Vol.-3

Dated: 15/04/2021

Sub: One Time Settlement Scheme for all categories (Except AP) of defaulting consumers.

PSPCL has decided to launch One Time Settlement Scheme for its esteemed consumers to give an opportunity to all categories (except AP) of consumers to settle the default of payment/defaulting amount existing as on 31.12.2020. This scheme shall be applicable for a period of three months from the date of issue of this circular. All categories of consumers including general category of Industrial consumers shall be required to deposit Rs.2,000/- as processing fee along-with their option/undertaking whereas in case of Power Intensive Units, the processing fee shall be Rs.5,000/-. However, this fee shall be adjusted towards their final settlement bill. In case consumer fails to deposit the settled amount intimated through the subsequent notice then the processing fee deposited with the PSPCL shall be forfeited and the consumer's request for settlement of default under OTS shall be deemed to be cancelled.

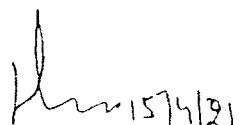
Various consumer associations/ individual consumers should be informed about the scheme so that maximum consumers can avail the benefit of the scheme. The field officers shall contact such effected consumers through various means such as social media, personal contact, advertisement etc. who qualify for this scheme.

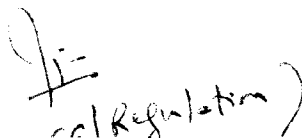
The detailed terms & conditions of this One Time Settlement Scheme as approved by PSERC is attached herewith as Annexure-A.

Meticulous compliance of the instructions may please be ensured.

This issues with the approval of competent authority.

DA/Annexure-A


 SE/Sales-II,
 for CE/Commercial,
 PSPCL, Patiala.

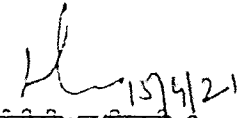

 Regulation

ਪਿੰਨ ਅੰਕਣ ਨੰ: 262-270 / DD/SR-463/Vol.-11

ਮਿਤੀ: 15/04/2021

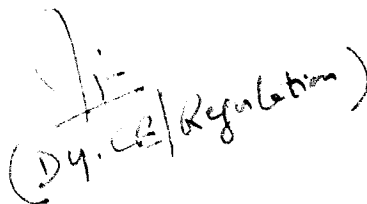
ਉਪਰੋਕਤ ਦਾ ਉਤਾਰਾ ਹੇਠ ਲਿਖਿਆਂ ਨੂੰ ਸੂਚਨਾ ਅਤੇ ਲੋੜੀਂਦੀ ਕਾਰਵਾਈ ਲਈ ਭੇਜਿਆ ਜਾਂਦਾ ਹੈ:-

- 1 ਮਾਨਯੋਗ ਬਿਜਲੀ ਮੰਤਰੀ, ਕਮਰਾ ਨੰ: 24, 7ਵੀਂ ਮੰਜਿਲ, ਪੰਜਾਬ ਸਿਵਲ ਸਕੱਤਰੇਤ-1, ਚੰਡੀਗੜ੍ਹ।
- 2 ਵਪਾਰ ਮੁੱਖ ਸਕੱਤਰ/ਬਿਜਲੀ ਵਿਭਾਗ, ਪੰਜਾਬ ਸਰਕਾਰ, ਕਮਰਾ ਨੰ: 6, ਪੰਜਾਬ ਸਿਵਲ ਸੈਕਟਰੀਏਟ, ਸੈਕਟਰ-1, ਚੰਡੀਗੜ੍ਹ।
- 3 ਪ੍ਰਿੰਸੀਪਲ ਸੈਕਟਰੀ/ਫਾਟਿਨਾਸ ਟੂ ਗੋਰਮਿੰਟ ਪੰਜਾਬ ਐਕਸ ਆਫੀਸੋ ਮੈਂਬਰ, ਪੰਜਾਬ ਸਰਕਾਰ, ਚੰਡੀਗੜ੍ਹ।
- 4 ਸਕੱਤਰ, ਪੰਜਾਬ ਸਰਕਾਰ/ਇੰਡ: ਅਤੇ ਕਾਮਰਸ ਵਿਭਾਗ, ਉਦਯੋਗ ਭਵਨ, ਸੈਕਟਰ-17, ਚੰਡੀਗੜ੍ਹ।
- 5 ਡੈਪੂਟੀ ਡਾਇਰੈਕਟਰ, ਸਟੇਟ ਡਿਸਟ੍ਰਿਬਿਊਟ ਰਿਡਰੈਸਲ ਕਮਿਸ਼ਨ (ਪੰਜਾਬ) ਐਸ.ਸੀ.ਓ.ਨੰ: 3009-10, ਸੈਕਟਰ-22, ਚੰਡੀਗੜ੍ਹ।
- 6 ਸਕੱਤਰ, ਪੀ.ਐਸ.ਈ.ਆਰ.ਸੀ., ਸਾਈਟ ਨੰ: 3, ਸੈਕਟਰ-18 ਏ, ਮਧਿਆ ਮਾਰਗ, ਚੰਡੀਗੜ੍ਹ-160018
- 7 ਲੋਕਪਾਲ, ਬਿਜਲੀ, ਪੰਜਾਬ, 66 ਕੇ.ਵੀ. ਗਰਿਡ ਸਬ ਸਟੇਸ਼ਨ, ਪਲਾਟ ਨੰ: ਏ-2, ਉਦਯੋਗਿਕ ਖੇਤਰ, ਫੇਜ਼.1, ਐਸ.ਏ.ਐਸ. ਨਗਰ (ਮੋਹਾਲੀ)-160055
- 8 ਨਿੱਜੀ ਸਕੱਤਰ ਟੂ ਬਿਜਲੀ ਮੰਤਰੀ, ਪੰਜਾਬ ਸਿਵਲ ਸਕੱਤਰੇਤ, ਪੰਜਾਬ ਸਰਕਾਰ, ਚੰਡੀਗੜ੍ਹ।
- 9 ਚੀਫ ਕੋ-ਆਰਡੀਨੇਟਰ, ਉਦਯੋਗ ਸਹਾਇਕ ਡਾਇਰੈਕਟਰ ਆਫ ਇੰਡੀਸਟਰੀਜ਼ ਪੰਜਾਬ, ਸੈਕਟਰ -17, ਚੰਡੀਗੜ੍ਹ।


 ਨਿਗਰਾਨ ਇੰਜੀਨੀਅਰ/ਵਿਕਰੀ-2,
 ਵਾ: ਮੁੱਖ ਇੰਜੀਨੀਅਰ/ਵਣਜ,
 ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।

ਸੀ.ਸੀ.The following may download the circular from PSPCL website (www.pspcl.in).

- 1 ਪੀ.ਐਸ.ਟੂ ਚੇਅਰਮੈਨ-ਕਮ-ਮੈਨੇਜਿੰਗ ਡਾਇਰੈਕਟਰ, ਪੰਜਾਬ ਰਾਜ ਪਾਵਰ ਕਾਰਪੋਰੇਸ਼ਨ ਲਿਮ, ਪਟਿਆਲਾ।
- 2 ਸਾਰੇ ਨਿਰਦੇਸ਼ਕ, ਪੰਜਾਬ ਰਾਜ ਪਾਵਰ ਕਾਰਪੋਰੇਸ਼ਨ ਲਿਮ, ਪਟਿਆਲਾ।
- 3 ਮੁੱਖ ਇੰਜ: / ਚੇਅਰਮੈਨ (ਫੋਰਮ), ਪੀ.-1, ਵਾਈਟ ਹਾਊਸ, ਰਾਜਪੁਰਾ ਕਲੋਨੀ, ਪਟਿਆਲਾ।
- 4 ਮੁੱਖ ਇੰਜ: / ਚੇਅਰਮੈਨ (ਫੋਰਮ), 220 ਕੇ ਵੀ ਸਬ ਸਟੇਸ਼ਨ. ਫਿਰੋਜ਼ਪੁਰ ਰੋਡ, ਸਾਹਮਣੇ ਵੇਰਕਾ ਸਿਲਕ ਪਲਾਂਟ, ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਲੁਧਿਆਣਾ।
- 5 ਮੁੱਖ ਪ੍ਰਬੰਧਕੀ ਅਤੇ ਆਈ.ਆਰ., ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
- 6 ਮੁੱਖ ਬਿਜਲੀ ਇੰਸਪੈਕਟਰ, ਪੰਜਾਬ ਸਰਕਾਰ, ਪਟਿਆਲਾ।
- 7 ਮੁੱਖ ਆਡੀਟਰ, ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
- 8 ਮੁੱਖ ਇੰਜੀਨੀਅਰ/ਏ.ਆਰ.ਆਰ. ਤੇ ਟੀ.ਆਰ., ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
- 9 ਮੁੱਖ ਇੰਜ: / ਆਈ.ਟੀ., ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
- 10 ਡੀ.ਜੀ.ਐਮ./ਆਈ.ਟੀ.(ਐਸ.ਡੀ.ਅਤੇ ਆਈ.) ਅਤੇ ਉਪ ਮੁੱਖ ਇੰਜ/ਬਿਲਿੰਗ, ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ., ਪਟਿਆਲਾ।
- 11 ਉਪ ਮੁੱਖ ਇੰਜ/ਸੇਲਜ਼-1, ਉਪ ਮੁੱਖ ਇੰਜ/ਰੈਗੂਲੇਸ਼ਨ, ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ.।
- 12 ਸਾਰੇ ਨਿਗਰਾਨ ਇੰਜੀਨੀਅਰ (ਵੱਡ) ਪੀ.ਐਸ.ਪੀ.ਸੀ.ਐਲ.।
- 13 ਸਾਰੇ ਵਪਾਰ ਨਿਗ: ਇੰਜ: / ਸੀ.ਕਾ.ਕਾ.ਇੰਜ./ਏ.ਈ.ਈ./ਏ.ਈ. ਅਧੀਨ ਵਣਜ ਸੰਸਥਾ।


 (Dy. C.E./Regulation)

Annexure-A

- A) **Eligibility Criteria:** One Time Settlement Policy shall be applicable to all categories of consumers (except AP) as under:-
- i. All consumers who have defaulted in payment of energy bills and surcharge/ interest thereon, Additional Security (consumption) / interest thereon, arrears of Voltage Surcharge and interest thereon, etc. but have not been disconnected due to subsequent payments against energy bills.
 - ii. All connections released to Govt. Departments who have defaulted in payment of energy bills for supply of electricity but cannot be disconnected in public interest and are ready for One Time Settlement.
 - iii. All consumers who are disconnected due to any type of default before the issue of One Time Settlement Policy. _____
 - iv. All consumers who are under any type of dispute for more than 6 months and are willing for out of Court settlement of the outstanding dues/ defaulting amount. The disputed outstanding amount may include arrears/ sundries charged on account of Wrong Metering, Load Surcharge, Demand Surcharge, Power Factor Surcharge, Supply Voltage Surcharge, PLEC, Overhauling of Account of previous period as per General Conditions of Tariff & Schedules of Tariff but shall not include amount assessed on account of theft of electricity/UUE. However, the cases in which some issues stand decided by any Court, that particular issue/decision of the Dispute Settlement Mechanism/Court shall not be covered under the scheme.
 - v. All consumers who have been disconnected on account of any default and want to clear the outstanding amount only and do not want reconnection but only NOC.
 - vi. This scheme shall be applicable to those consumers whose default of payment/defaulting amount existed as on 31.12.2020.
- B) The terms and conditions of the scheme shall be as under:-
- a) For all consumers who have not been disconnected under para A(i), the unpaid outstanding amount/ defaulting (single default or more than one) amount except on account of Additional Security (Consumption) shall be payable with interest @ 12% per annum compounded annually from the date it became due. Late Payment Surcharge shall be leviable only once in case the consumer has paid subsequent energy bills regularly. For calculation of defaulting amount, it may be ensured that the amount paid by a consumer against subsequent energy bill after default is adjusted first against the current energy bill only and then against arrears on account of previous bills/ interest.
 - b) For consumers who have been disconnected, the amount payable shall be the defaulting amount computed as per para (a) with interest @ 12% per annum compounded annually from the date it becomes due along with fixed charges/MMC as approved by the Commission for the period of disconnection subject to maximum period of one year. In addition to this, the consumer shall pay Security (Consumption) and reconnection fee as applicable in accordance with Schedule of General Charges, provided the connection can be reconnected without any augmentation of system i.e. it is technically feasible to reconnect the connection from existing system.
 - c) For the defaulting amount of Additional Security (Consumption), the consumer shall be liable to pay Additional Security (Consumption) as per prevalent instructions. Besides above, he will be liable to pay penalty @ 5% compounded annually for delay in depositing the Additional Security (Consumption). No interest shall be payable by PSPCL on the penalty amount.
 - d) The Govt. levies such as Electricity Duty, Octroi, Municipal Tax, Cow Cess &

Infrastructure Development Cess etc. shall be payable as assessed and billed in the first instance being State Government levies.

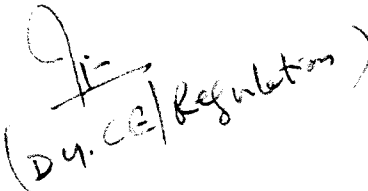
- e) In case of request for instalments, of the settled amount other than Additional Security (Consumption) under the policy, the same may be allowed along with interest @12% per annum on the reducing balance basis and for amount settled for Additional Security (Consumption), same may be allowed along with interest @5% per annum on reducing balance basis. In case of instalments, the amount shall first be adjusted against the outstanding bills, then interest and lastly against Additional Security (Consumption), if any. However, the consumer shall deposit post-dated cheques for the balance instalments in advance at the time of deposit of first instalment.
- f) The consumer willing to settle the arrears/defaulting amount shall be required to submit an option/undertaking for One Time Settlement and relevant documents to the respective Operation Subdivision. The complete detail of charges as recoverable from the consumer as per terms & conditions of the policy for One Time Settlement shall be forwarded by the Sub division office to the Authority for approval only after pre-audit.
- g) The benefits of this scheme shall be allowed to any consumer only once by the following Committees for the total outstanding amount of arrear/ defaulting amount specified against each.

Sr. No.	Authority to approve the Settlement Amount	Total Outstanding/ Defaulting Amount
1)	Committee consisting of Addl.SE/ Sr.Xen/DS concerned and AO/Field.	Upto Rs.10 lacs
2)	Committee consisting of Dy.CE/ SE/DS concerned and Dy.CAO/ Dy.CA of Zone.	Above Rs.10 lacs & upto Rs.20 lacs
3)	Committee consisting of EIC/CE / DS concerned along with CAO/CA of concerned ZDSC.	Above Rs.20 lacs & upto Rs.50 lacs
4)	CE/Commercial with the approval of Director/C & Director/Finance	Above Rs.50 lacs

The time lines for payment of settled amount under the Scheme shall be as decided by the appropriate Committee/ CE/Commercial as the case may be. In case the payment of settled amount is allowed by the Committee/ CE/Commercial in instalments, the payment of first instalment shall not be later than one month from the date of receipt of intimation of settled amount by the consumer.


- h) After approval of the case by the Competent Authority, the consumer shall be intimated through registered post/by hand for depositing the requisite charges under One Time Settlement.
- i) Once a relief under this scheme is availed, no further review/relief shall be admissible and the case finalized under this scheme shall not be referable to any DSC/Forum for Redressal of Grievances of consumer/ Ombudsman/ Judicial Courts etc.
- j) The cases of Theft and Unauthorized use of Electricity as per Reg-36 & 37 of Supply Code shall not be covered in this scheme.
- k) Dy.CE/SE Operation and Addl.SE/Sr.Xen Operation shall give wide publicity of the scheme to apprise the Consumers about the consumer friendly One Time Settlement Scheme introduced by PSPCL.


SE/Sales-II,
for CE/Commercial,
PSPCL, Patiala.


(Dy. CE/Regulation)

Status of Progress of One Time Settlement (OTS) Scheme during FY 2021-22 (CC No 13/2021) UNDER PSPCL

S no	Zone	Authority to approve the settlement amount	Government Connections					Other than Government Connections				
			No of Applications received for settlement under OTS	Outstanding Amount against case received for settlement under OTS (in Lacs)	No of Applications settled under OTS	Amount Settled (In Lacs)	Amount Received after settlement (In Lacs)	No of Applications received for settlement under OTS	Outstanding Amount against case received for settlement under OTS (in Lacs)	No of Applications settled under OTS	Amount Settled (In Lacs)	Amount Received after settlement (In Lacs)
1	Border Zone	DIVISION LEVEL	17	44	6	16	0	271	434	225	314	80
		CIRCLE LEVEL	4	60	3	16	0	3	49	3	47	20
		ZONE LEVEL	3	112	1	27	0	3	96	3	90	65
		CE/COMMERCIAL LEVEL	8	844	2	118	8	0	0	0	0	0
		Total	32	1,060	12	177	8	277	580	231	451	166
2	Central Zone	DIVISION LEVEL	10	52	3	19	0	135	223	94	121	113
		CIRCLE LEVEL	5	77	1	9	0	2	33	2	30	15
		ZONE LEVEL	6	184	5	158	0	1	44	0	0	0
		CE/COMMERCIAL LEVEL	3	301	0	0	0	4	1,256	2	80	80
		Total	24	614	9	186	0	142	1,555	98	231	208
3	North Zone	DIVISION LEVEL	7	39	0	0	0	149	274	61	35	19
		CIRCLE LEVEL	0	0	0	0	0	2	27	0	0	0
		ZONE LEVEL	2	58	0	0	0	0	0	0	0	0
		CE/COMMERCIAL LEVEL	0	0	0	0	0	0	0	0	0	0
		Total	9	97	0	0	0	151	302	61	35	19
4	South Zone	DIVISION LEVEL	110	652	13	58	53	326	330	141	81	51
		CIRCLE LEVEL	21	233	3	32	4	5	66	1	12	4
		ZONE LEVEL	6	236	1	16	0	12	357	9	225	126
		CE/COMMERCIAL LEVEL	5	1,451	1	54	0	6	1,848	2	903	563
		TOTAL	142	2,571	18	160	57	349	2,602	153	1,220	748
5	West Zone	Division Level	68	338	16	124	9	328	359	190	179	109
		Circle level	3	37	2	15	1	2	28	2	28	10
		Zonal Level	1	30	0	0	0	2	50	2	50	0
		CE/Comm.	7	4,351	0	0	0	2	249	0	0	0
		Total	79	4,756	18	140	10	334	685	194	256	119
PSPCL TOTAL	Division Level	212	1,125	38	218	62	1,209	1,621	711	730	372	
	Circle level	33	407	9	72	5	14	203	8	116	48	
	Zonal Level	18	620	7	201	0	18	547	14	365	191	
	CE/Comm.	23	6,947	3	171	8	12	3,353	4	982	648	
	Total	286	9,098	57	662	75	1,253	5,724	737	2,193	1,259	


 (Dy. CE / Regulation)

GOVERNMENT OF PUNJAB
DEPARTMENT OF POWER
(Power Reform Wing)

CMD

To

The Chairman-cum-Managing Director,
Punjab State Power Corporation Limited,
Patiala.

DIR/Comm

Memo.No.POWER PR011/1/2023-OSD POWER/56

Dated the, Chandigarh 23 January, 2023

Subject: - One Time Settlement (OTS) Scheme for all categories of consumers (except AP) having defaulting amount.

Please refer to your office Note dated 27.12.2022 on the subject cited above.

- 2. In this regard, it is informed that the State Government has accorded approval to One Time Settlement (OTS) Scheme for defaulters of all categories of consumers (except AP) as submitted vide above referred Note.
- 3. This issues with the approval of Hon'ble Chief Minister, Punjab please.

[Signature]
OSD/Power Reforms

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(Dy. CE/Regulation)

Annexure-D

- A) **Eligibility Criteria:** One Time Settlement Policy shall be applicable to all categories of consumers (except AP) who opt for this scheme. The eligibility criteria is as under:-
- i). All consumers who have defaulted in payment of energy bills and surcharge/ interest thereon, Additional Security (consumption) / interest thereon, arrears of Voltage Surcharge and interest thereon, etc. but have **not been disconnected** due to subsequent payments against energy bills.
 - ii). Govt. Department's connections who have defaulted in payment of energy bills for supply of electricity **but could not be disconnected** in public interest and are ready for One Time Settlement.
 - iii). All consumers who are **disconnected** due to any type of default before the issue of One Time Settlement Policy.
 - iv). All consumers who are under any type of dispute and are willing for out of Court settlement of the outstanding dues/ defaulting amount. The disputed outstanding amount may include arrears/ sundries charged on account of Wrong Metering, Load Surcharge, Demand Surcharge, Power Factor Surcharge, Supply Voltage Surcharge, PLEC, Overhauling of Account of previous period as per General Conditions of Tariff & Schedules of Tariff but shall not include amount assessed on account of theft of electricity/UUE. However, the cases in which some issues stand decided by any Court, that particular issue/decision of the Dispute Settlement Mechanism/Court shall not be covered under the scheme.
 - v). All consumers who have been disconnected on account of any default and want to clear the outstanding amount only and do not want reconnection **but only NOC.**
 - vi). This scheme shall be applicable to those consumers whose default of payment/defaulting amount existed as on **30.09.2022** and default is outstanding till the date of issue of commercial circular.
 - vii). This scheme shall be valid for a period of three months from the date of issue of commercial circular.
- B) **Terms and conditions of the scheme**
- i). **For all consumers who have not been disconnected** under Para (A), the unpaid outstanding amount/ defaulting (single default or more than one) amount

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except on account of Additional Security (Consumption) shall be payable with **simple rate of interest @ 9% per annum** from the date it became due till the issue of notice to the consumer opting OTS, regarding final settlement. There shall be no LPS/LPI on such defaulting amount. For calculation of defaulting amount, it may be ensured that the amount paid by a consumer against subsequent energy bill after default is adjusted first against the current energy bill only and then against arrears on account of previous bills/ interest.

- ii). **For consumers who have been disconnected**, the amount payable shall be the defaulting amount computed as per Para B(i) with simple rate of interest **@ 9% per annum** from the date it becomes due along with fixed charges/MMC payable as approved by the Commission for the period of disconnection subject to following:-
- a). If PDCO is effected for less than 6 months from the date of applicability of this scheme i.e. 30.09.2022, then no Fixed Charges/MMC for such period is to be leviable. In addition to this, the consumer shall pay Security (Consumption) as applicable in accordance with Schedule of General Charges alongwith reconnection fee. No Service Connection Charges (SCC) are payable.
- b). If PDCO is effected for more than 6 months from the date of applicability of this scheme i.e. 30.09.2022, then Fixed Charges/MMC shall be leviable for **maximum period of six months**. Fresh technical feasibility clearance shall be required in this case. In addition to this, the consumer shall pay Security (Consumption) as applicable in accordance with Schedule of General Charges alongwith reconnection fee. Regarding Service Connection Charges (SCC) following provisions shall be followed:-
- i) If the reconnection can be done from the existing line/system, no Service Connection Charges (SCC) would be recovered.
- ii) In case service line has been dismantled or otherwise stands utilized for other consumers, then the actual expenditure incurred by PSPCL for reconnection shall be recovered from the consumer.
- iii). For the defaulting amount of Additional Security (Consumption), if the consumer deposits the same in lumpsum then there shall be no penalty for delay in depositing the Additional Security (Consumption).
- iv). In case of request for installments, of the settled amount along with Additional Security (Consumption) under the policy, the same may be allowed along **with simple rate of interest @ 9% per annum**. In case of installments, the amount shall first be adjusted against the outstanding bills, then interest and lastly against Additional Security (Consumption), if any. However, the consumer shall deposit

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post dated cheques for the balance installments in advance at the time of deposit of first installment.

- v). The Govt. levies such as Electricity Duty, Octroi, Municipal Tax, Cow Cess & Infrastructure Development Cess etc. shall be payable as assessed and billed in the first instance being State Government levies.
- vi). The consumer willing to settle the arrears/defaulting amount shall be required to submit an option/undertaking for One Time Settlement and relevant documents to the respective Operation Subdivision. The complete detail of charges as recoverable from the consumer as per terms & conditions of the policy for One Time Settlement shall be forwarded by the Sub division office to the Authority for approval only after **pre-audit by AO/Field**.
- vii). The benefits of this scheme shall be allowed to any consumer only once by the following Committees for the total outstanding amount of arrear/ defaulting amount specified against each.

Sr. no.	Authority to approve the Settlement Amount	Total Outstanding/ Defaulting Amount
1)	Committee consisting of Addl.SE/ Sr.Xen/DS concerned and AO/Field.	Upto Rs.10 lacs
2)	Committee consisting of Dy.CE/ SE/DS concerned and Dy.CAO/ Dy.CA of Zone.	Above Rs.10 lacs & upto Rs.20 lacs
3)	Committee consisting of EIC/CE / DS concerned along with CAO/CA of concerned ZDSC.	Above Rs.20 lacs & upto Rs.50 lacs
4)	CE/Commercial with the approval of Director/C & Director/Finance	Above Rs.50 lacs

The time lines for payment of settled amount under the Scheme shall be as decided by the appropriate Committee/ CE/Commercial as the case may be. In case the payment of settled amount is allowed by the Committee/ CE/Commercial in installments, the payment of first installment shall not be later than one month from the date of receipt of intimation of settled amount by the consumer.

- viii). After approval of the case by the Competent Authority, the consumer shall be intimated through registered post/by hand for depositing the requisite charges under One Time Settlement.
- ix). Once a relief under this scheme is availed, no further review/relief shall be

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admissible and the case finalized under this scheme shall not be referable to any DSC/Forum for Redressal of Grievances of consumer/ Ombudsman/ Judicial Courts etc.

- x). The cases of Theft and Unauthorized use of Electricity as per Reg-36 & 37 of Supply Code shall not be covered in this scheme.
- xi). Dy.CE/SE Operation and Addl.SE/Sr.Xen Operation shall give wide publicity of the scheme to apprise the Consumers about the consumer friendly One Time Settlement Scheme introduced by PSPCL.
- xii). Processing fee for consumers opting OTS under Industrial category shall be Rs. 5000/- and for non-industrial category Rs. 2000/-, which shall be adjustable towards the final settled amount under OTS scheme.
- xiii). However, 100% Principal amount is to be recovered.
- xiv). In case the consumer fails to pay the due principal amount in lumpsum or specified installments, the full LPS/LPI amount as per PSERC regulations shall be revived and consumer will be considered out of scheme.

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